



## STAY CONNECTED WITH YOUR CUSTOMERS

Empowering your remote, hybrid, and mobile workers to take their communications anywhere is crucial. Unfortunately, many softphones are unintuitive and lack essential features like presence, integrated chat, and SMS.

Our full-featured UC Client is available for mobile, web, and desktop. It is tightly integrated with our UCaaS platform to provide all the business communications features that your team needs to work whenever they need to and wherever they are.



**Patrick Meehan**

On a Call



**Mary Smith**

Available



**John Berry** 🍕

Do Not Disturb - Lunch Break

### NOT SURE IF YOU NEED A UC CLIENT?



#### DO YOU:

- Have a staff of remote or hybrid workers?
- Want to replace your desk phones without losing features?
- Have on-the-go employees who need to stay connected?

**If any of these sounds familiar, your business can benefit from our UC client.**



## > KEY FEATURES



### Clients

- Web
- Desktop
- Mobile (iOS and Android)



### Voice Calls

- Rock-solid calling that you can rely on for your organization
- Web, Desktop, and Mobile clients
- Visual voicemail—Play, delete, and download voicemails with optional text transcription add-on
- Call transfer—Intuitively transfer a call (unattended or attended) to any contact
- Call parking—Extremely efficient auto and directed call parking with intuitive call pickup page
- Call history with recordings - View all recent calls, filter by outgoing, incoming, or missed calls; and play or download call recordings



### Presence

- Co-worker status—Easily see the status of everyone in the company—free, on the phone (desk phone or UC client), or in do-not-disturb mode—from anywhere in the application
- Ability for users to set custom status messages



### Contact Management

- Company, shared and personal contacts
- Ability to add contacts from call history and voicemail



### Business Texting

- Send and receive SMS messages
- Shared SMS—Enable users to have more than one number so they can text without having to give out their personal cell numbers, and enable numbers to be monitored and used by multiple users
- 10DLC-compliant



### Virtual fax (optional add-on)

- Send and receive faxes
- Upload files to send as fax
- View history of sent and received faxes
- Ability to configure multiple users to be cc'd on incoming faxes



### Collaboration

- Chat
- Meetings with video and screen sharing

## Contact Us



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